Spokane Regional Law and Justice Reforms – Success Through Teamwork!



John Dickson Chief Operations Officer Spokane County



Big Regional Lean Success Factors

- 1. Respectfully utilizing multijurisdictional *project teams*, including community members, to have the difficult and necessary conversations to understand and then lead our reform initiatives
- 2. Collecting and utilizing law and justice *system data* to clearly see our systemwide realities
- 3. Placing regional government and business leaders on *governance teams* to oversee our reform efforts

Spokane County

"Courage, Connection, Community – Getting Better Together"

Lean Guiding Principles

Guiding Principles:

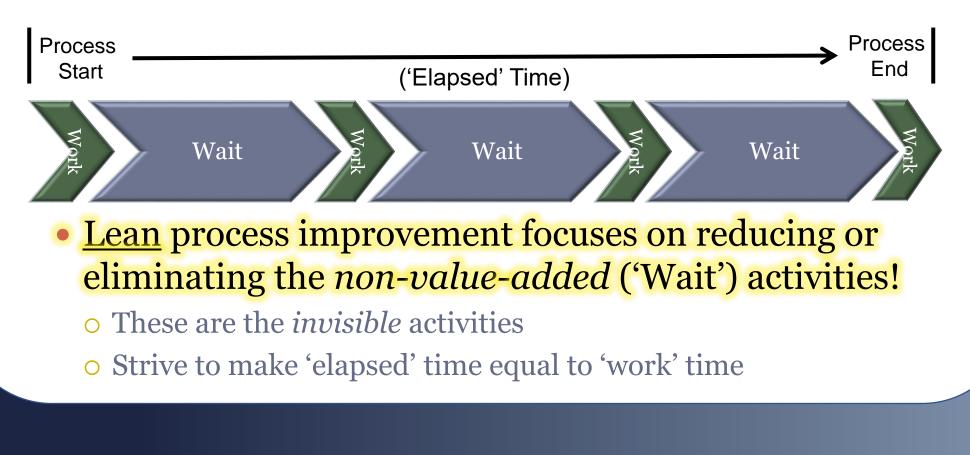


Supporting Principles:



Traditional vs. Lean Process Improvement

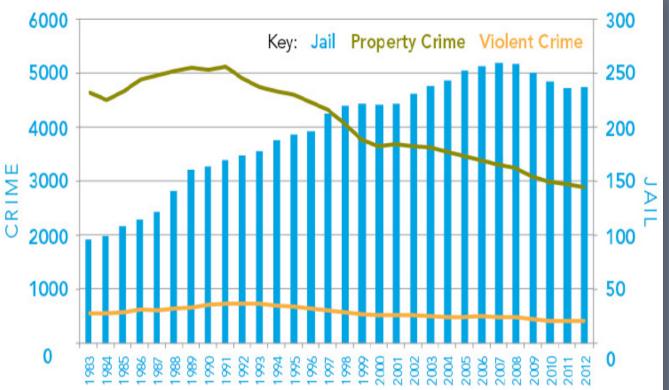
 <u>Traditional</u> process improvement focuses primarily on speeding up *value-added* ('Work') activities
These are the *visible* activities





Jails Nationally

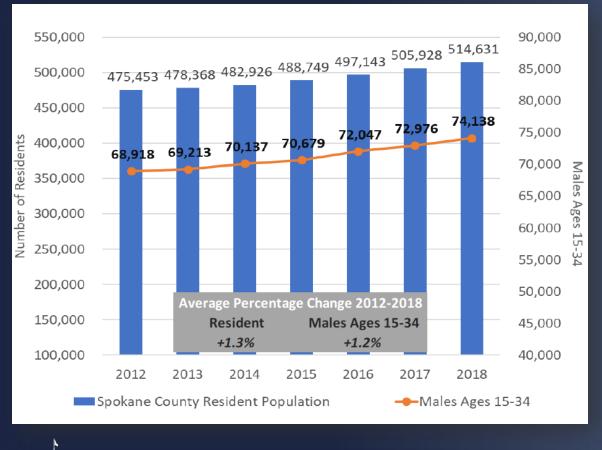
- 745,000 people in jail on any given day; 2/3 pretrial
- 8.2 million men & 2.5 million women enter jail each year (17x prison admissions)
- Nationally, jail populations have risen sharply despite declining crime

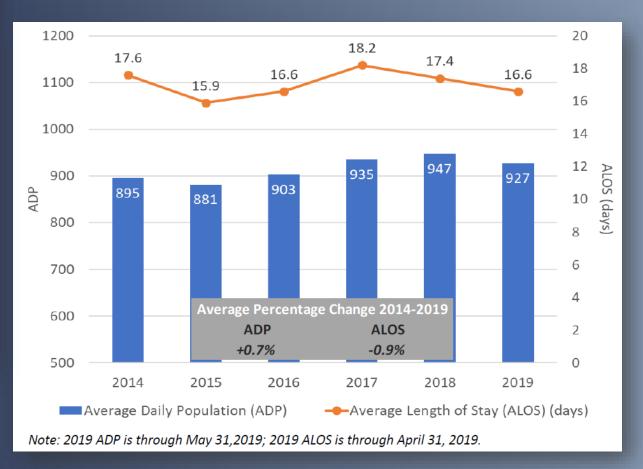


While the country has grown safer since the early 1990s, an ever-larger proportion of the population is being sent to jail.



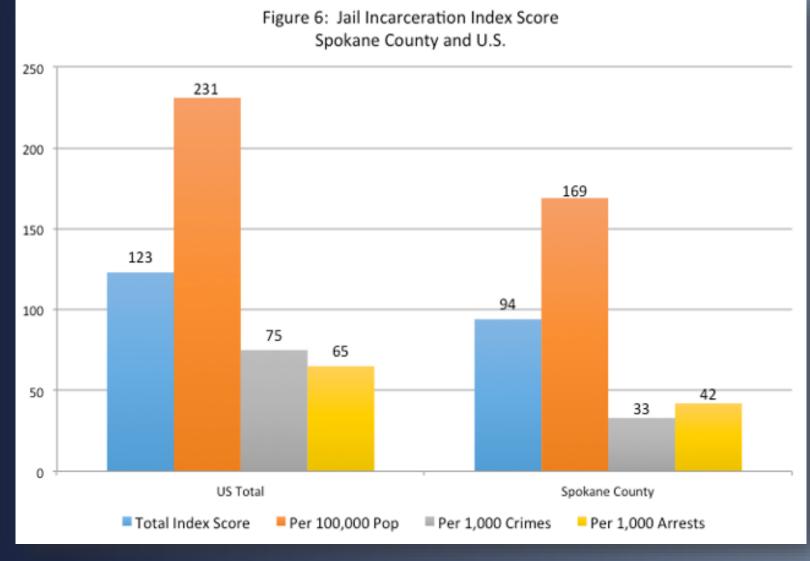
Spokane County Population and Jail Bookings







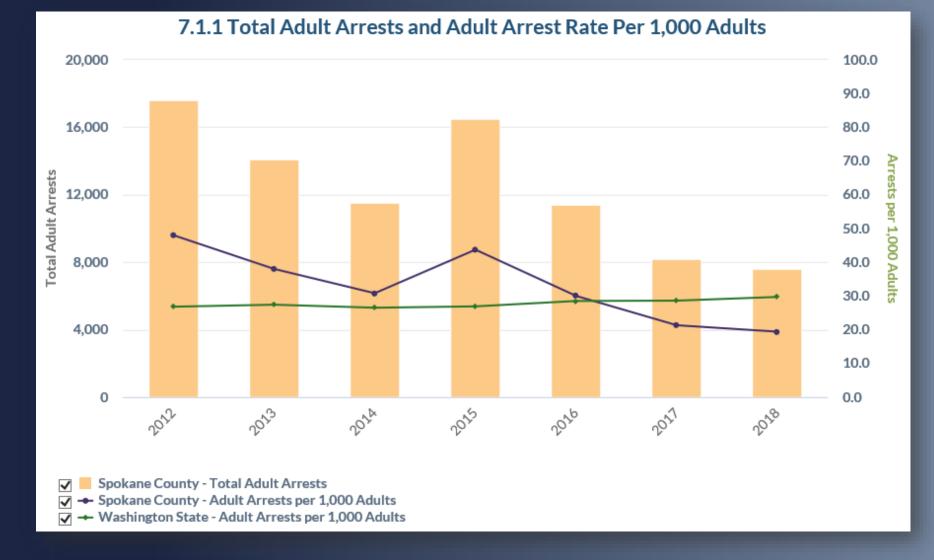
Jail Incarceration Index



Source: The JFA Institute, Spokane Stress Test Presentation, November 16, 2017



Spokane County Adult Arrests and Arrest Rate



ttp://spokanetrends.org/graph.cfm?cat id=7&sub cat id=1&ind id=!

Spokane County

Spokane County Jail Releases (May 2018-April 2019)

Release Reason	Number	Average Length of Stay (days)	Percent of Total	Calculated Average Daily Population	
Total	20,663	17.1	100%	967	
Released on Recognizance (Jail and Court)	8,610	1.9	42%	45	
Released to other law enforcement/agency	4,891	32.4	24%	434	
Sentence served	2,901	36.4	14%	289	
Bond - surety	1,368	9.2	7%	34	
Court order	1,308	24.2	6%	87	
Charges dropped/not filed	579	16.4	3%	26	
Bond - cash	567	10.7	3%	17	
Other	439	29.5	2%	35	



Seeing Who's In Our Jail?

of people who left the jail were admitted on misdemeanor charges or holds



59 % of people admitted to jail in 2018 had received mental or behavioral health treatment at any time

89 % were admitted for misdemeanors, holds, and non-violent felonies

62 %

35 %

received treatment within the last year

Spokane County WASHINGTON

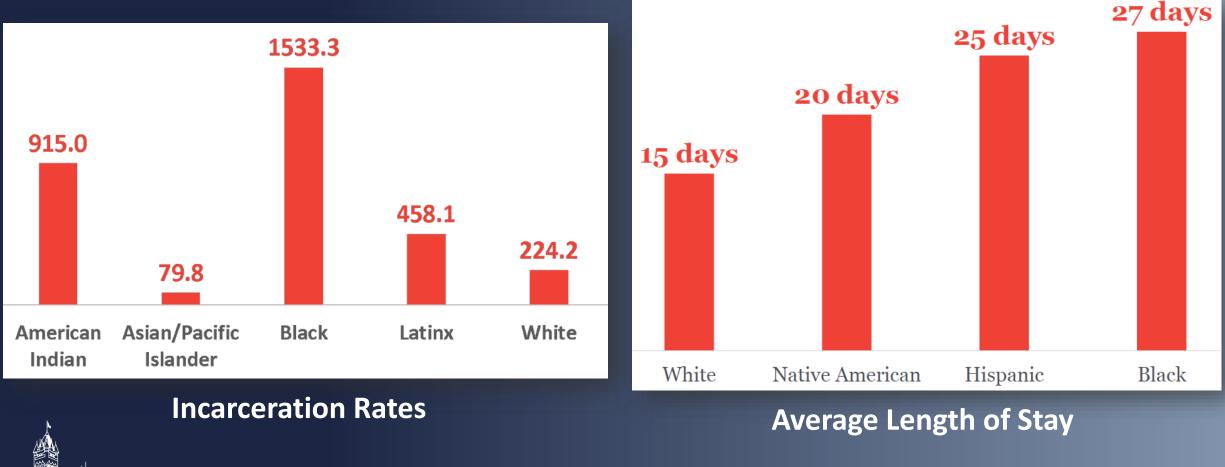
71 %

of the jail population on a given day is held pretrial

18% of people who left the jail were assessed bond under \$1,000

They stayed in jail for nearly **one week** on average

Spokane County Jail Population by Race



Spokane County WASHINGTON

Community Town Hall Listening Sessions

Ice-breaker: How did you first become aware of the justice system?

Discussion questions:

- 1. What are the takeaways for you?
- 2. What do you want to know more about?
- 3. What do you think the purpose of a jail is?
- 4. How is Spokane using its jails?
- 5. What, if anything, should Spokane do differently when it comes to incarceration?



Community Town Hall Listening Sessions





Criminal Justice Commission

Criminal Justice Commission offers final report on Spokane reforms

Posted By Jacob Jones on Fri, Jan 10, 2014 at 12:06 PM



Jim McDevitt holds up the final report from the Spokane Regional Criminal Justice Commission.

Con Con Spokane County

WASHINGTON

Complete with newly added recommendations, the Spokane Regional Criminal Justice Commission today officially handed off its 61-page final report, "

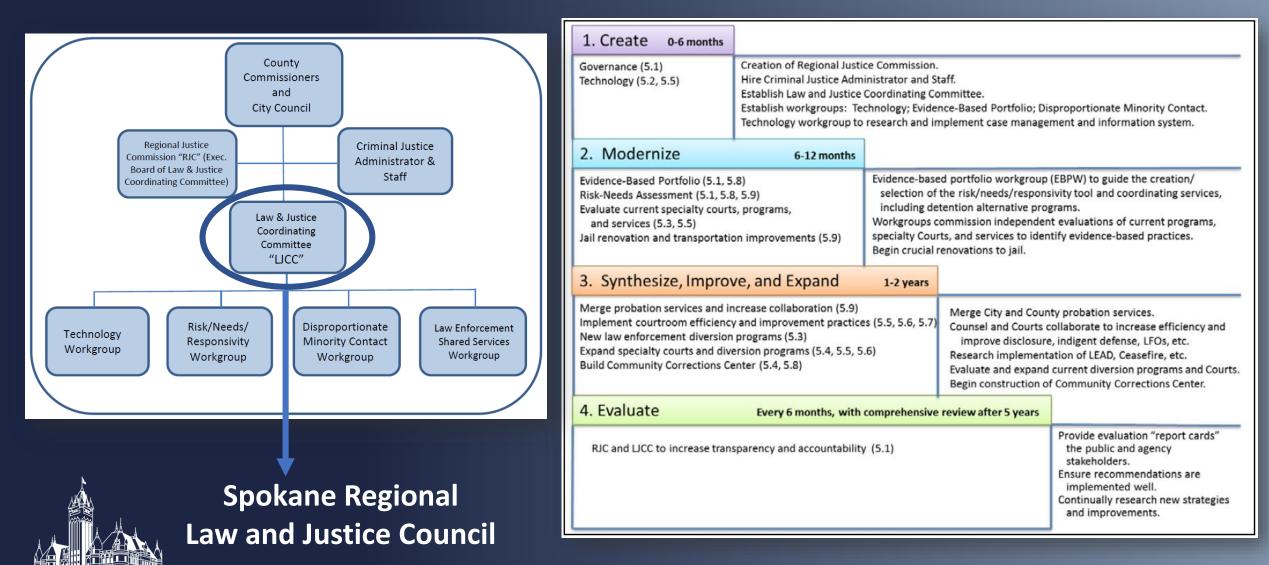
BLUEPRINT FOR REFORM

CREATING AN EFFICIENT AND EFFECTIVE REGIONAL CRIMINAL JUSTICE SYSTEM

A report submitted to the Board of Spokane County Commissioners, Spokane City Council and Spokane Mayor David Condon By the Spokane Regional Criminal Justice Commission: The Honorable James Murphy (Retired) James McDevitt Phillip Wetzel

DECEMBER 31, 2013

Blueprint for Reform Recommendations



Spokane County

Spokane Regional Law and Justice Council



https://www.youtube.com/watch?v=M_txlQ8DW3Y



Mission Statement

The Mission of the Spokane Regional Law and Justice Council is to create and sustain a cost-effective, racially equitable regional criminal justice system that builds a healthy and strong community by fostering the best possible outcomes for the community, including reducing recidivism and increasing system collaboration.

Council Member	Affiliation	Term Start	Term End
Al French - Chair	County Commissioner	Jan 2019	Dec 2019
Justin Bingham - Vice Chair	City Prosecutor Representative	Jan 2019	Dec 2019
Breean Beggs	Spokane City Council	May 2019	Apr 2020
Steve Bartel	Risk Management	Sept 2014	*
Mayor David Condon	Mayor of Spokane	Sept 2014	*
Cary Driskell	City Legislative Representative	Jan 2019	Dec 2022
Tim Fitzgerald	County Clerk	Sept 2014	*
David Ganas	Department of Corrections	Dec 2018	*
John Haley	Community Rep. (Pos. #2)	Oct 2016	Sept 2020
Larry Haskell	County Prosecutor	Sept 2014	*
Alex Jackson	Community Rep. (Pos. # 1)	Oct 2015	Sept 2019
Carmen Pacheco-Jones	Community Rep. (Pos. #4)	Oct 2017	Sept 2022
Josh Kerns	County Commissioner	Sept 2017	*
Ozzie Knezovich	County Sheriff	Oct 2014	*
Tom Krzyminski	County Public Defender	Oct 2014	*
Mary Kuney	County Commissioner	Jan 2019	*
Judge Richard Leland	Municipal courts representative	Oct 2018	Sept 2020
Craig Meidl	Spokane Police Chief	Jun 2016	*
Tori Peterson	Juvenile Court	Sept 2018	*
Judge Maryann Moreno	Superior Court	Apr 2017	Mar 2019
Mike Sparber	Detention Services	Jul 2019	*
Judge Tracy Staab	Municipal Court Rep.	Jan 2018	Dec 2021
Cheryl Tofsrud	Pre-Trial Services	Oct 2014	*
Chief Mark Werner	Municipal Police Representative	Sept 2016	Aug 2019
Erin Williams-Hueter	Community Rep. (Pos. #3)	Oct 2017	Sept 2021

Implementing Big Regional Lean Improvements



Existing Hierarchies - Self-Managed Teams

Spokane County

Source: Converge, How to Make Complex Collaborations Work, September 1, 2016

CAD/RMS Regional System Upgrade Project 2013: \$6.0M Project

LOCAL NEWS

SUNDAY, DEC. 22, 2013

Spokane city-county dispatch systems outdated, sheriff says

By Mike Prager %

mikep@spokesman.com (509) 459-5454

🕊 Twitter	f Facebook	🖂 Email	Reddit					
Funding Money for a new Spokene is system would come from t places: \$2 million from the countyr system \$2 million from a voter-app sales tax \$1 million from Spokene Co general fund \$1 million from the city of Spokene's general fund	wide en for reved Repl wide en comp as Sh reved Adva powe The impa agree	Computer equipment used to dispatch law- enforcement officers in Spokane County is 20 to 25 years old. Replacing that equipment with a 21st-century computer system cannot happen soon enough, as far as Sheriff Ozzie Knezovich is concerned. Advanced digital capabilities have become a powerful weapon in modern policing, he said. The sheriff in recent weeks has expressed impatience with the city of Spokane in reaching an agreement on replacing the aging system for dispatching and record-keeping.						
	"Our systems do not keep our community safe," Knezovich said last week. "We need a system that works with us, not against us."							
	Spokane police Chief Frank Straub said he agrees with Knezovich, but there are a number of details that need to be ironed out before a purchase is made.							
	The county has negotiated a \$1 million discount with Motorola, the company that has been under contract to upgrade the county's radio communication system under voter							

approval.

The county has \$5 million lined up for the \$6 million project, but county officials are waiting on the city of Spokane to kick in its \$1 million share.

2015: \$2.9M Project

WEDNESDAY, FEB. 11, 2015

Spokane County Commission approves \$2.9 million dispatch system upgrade

By Rachel Alexander % rachela@spokesman.com (509) 459-5406

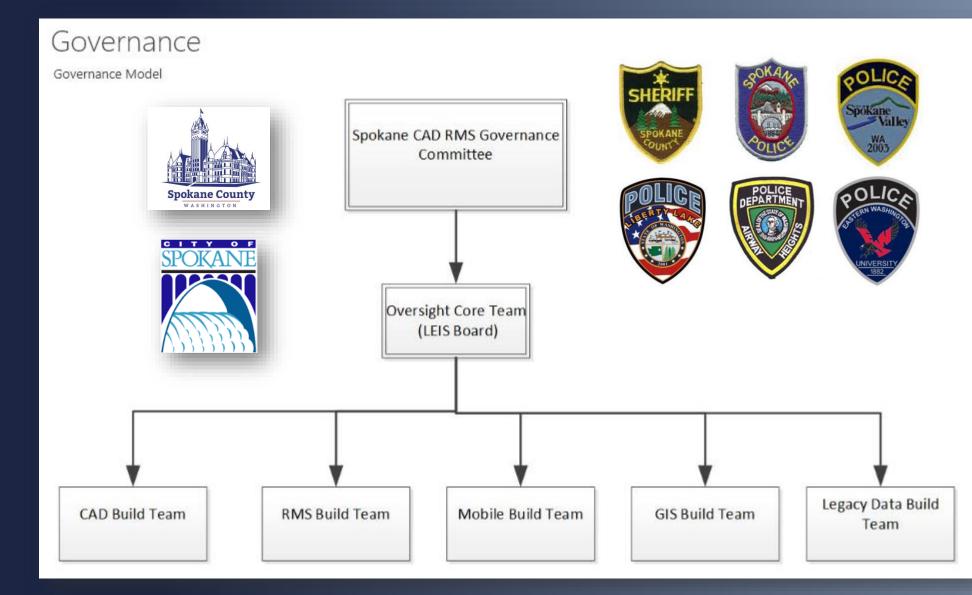
Spokane County law enforcement and residents may soon be able to access real-time data about crimes in progress, thanks to a dispatch system upgrade in the works.

Spokane County commissioners on Tuesday signed a \$2.9 million contract with New World Systems to replace an aging city-county law enforcement dispatch and records management system at half the cost the county originally projected.

The upgrade is the product of several years of conversation about the need to replace a 20-year-old computer-aided dispatch system that police Chief Frank Straub said has been held together "with bubblegum and glue and Band-Aids."

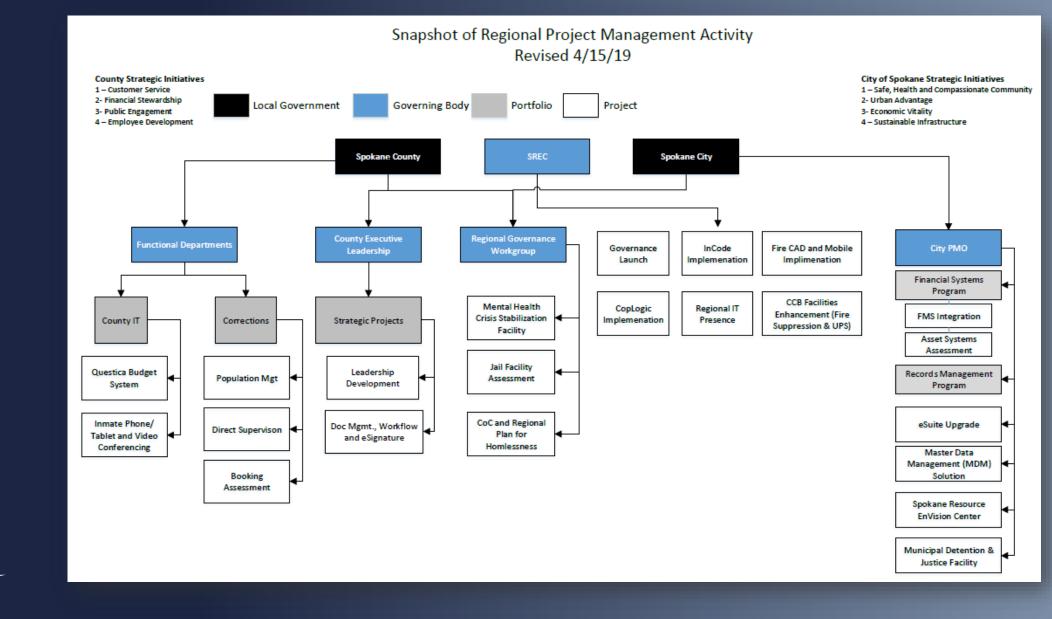


CAD/RMS Regional Project Governance



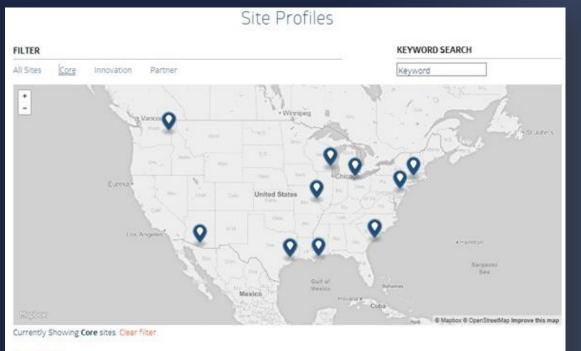


Current Regional Project Management Activities



Spokane County





Milwaukee County, WI

New Orleans, LA

Philadelohia PA

Core Sites

Charleston County, SC Harris County, TX Lucas County, OH Pima County, AZ St. Louis County, MO Spokane County, WA

The State of Connecticut



NEWS > SPOKANE

MacArthur Foundation grants another \$1.9 million for criminal justice reform in Spokane County

Wed., Jan. 30, 2019, 4 a.m.

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This aerial photo shows the Spokane County Courthouse on Oct. 26, 2013, in front of the Public Safety Building and the Spokane County Jail. Spokane police say an intern in the city prosecutor's office was assaulted Tuesday morning in a women's restroom in the Public Safety Building. (Jesse Tinsley / The Spokesman-Review) By Chad Sokol \mathscr{O} chadso@spokesman.com (509) 459-5047

Spokane County will receive a new round of grant funding from the MacArthur Foundation – a total of \$1.9 million over the next two years – to continue efforts aimed at reducing the county jail population and eliminating racial disparities in the local justice system, officials said Tuesday.

The funding comes in addition to another \$1.9 million the foundation awarded to the county in 2015 and 2016 as part of its Safety and Justice Challenge.

Although the Spokane County Jail remains overcrowded, local officials, community activists and MacArthur Foundation representatives said they are encouraged by the collaborative spirit that has guided reform efforts so far.

A portion of the new funding is a \$150,000 supplemental grant that will be used to create a "peer navigator" program to connect people with resources and mentoring after brushes with the law. The program will be led by formerly incarcerated people who can share firsthand experiences of life after crime.

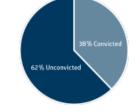
Carmen Pacheco-Jones, who leads the racial equity committee of the Spokane Regional Law and Justice Council, said the pilot version of the peer navigator program will be open to about 20 people who will be selected through a referral system. The program will last four to six months, and like other programs, address problems such as drug addiction.

Our National and Regional Jail Challenge



There are nearly 11 million

jail admissions annually—equivalent to the populations of New York City and Chicago combined and almost 18 times the annual admissions to state and federal prisons.



Three out of five people in jail are legally presumed innocent, awaiting trial or resolution through plea negotiations.



An estimated 14.5% of men and 31% of women admitted to jail have a Serious mental illness-rates that are four to six times

higher than in the general population.



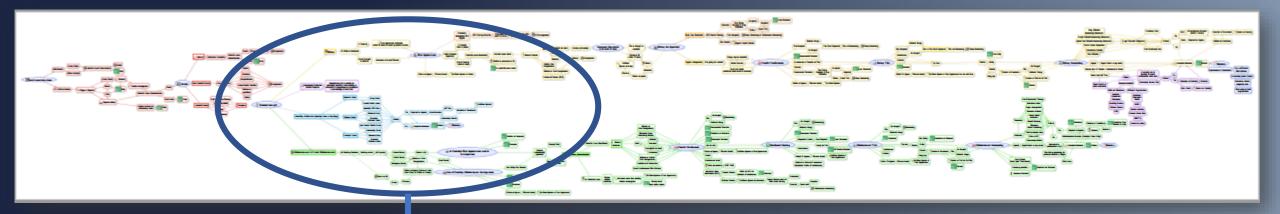
Nearly 75% of sentenced offenders and those detained in jail before trial are there for **NONVIOLENT** traffic, property, drug, or public order offenses. Nationally, Black Americans are jailed at almost 4x the rate of white Americans.

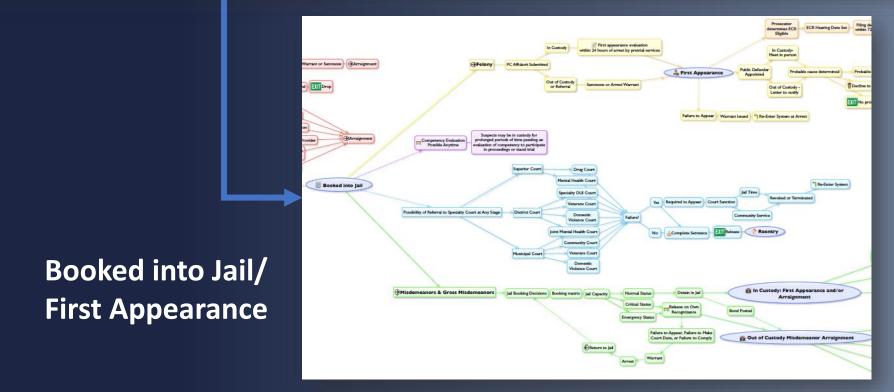


From 1982 to 2011, local spending on corrections—largely building and running jails—increased at least 235%, to \$22.2 billion.



Our Law and Justice System Process Map







Seeing Our Law and Justice System Reality





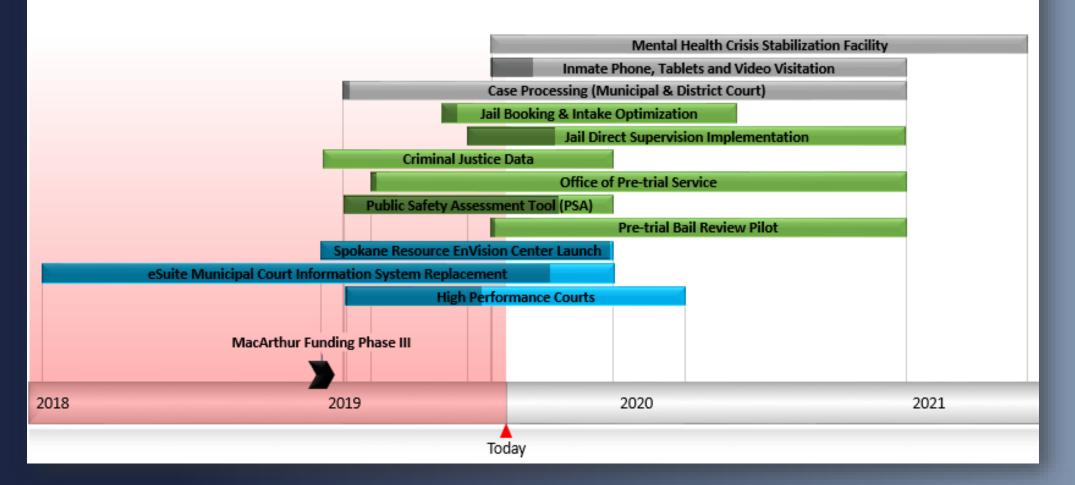
Customer Perspective

System Perspective

Spokane Regional Justice Project Dashboard

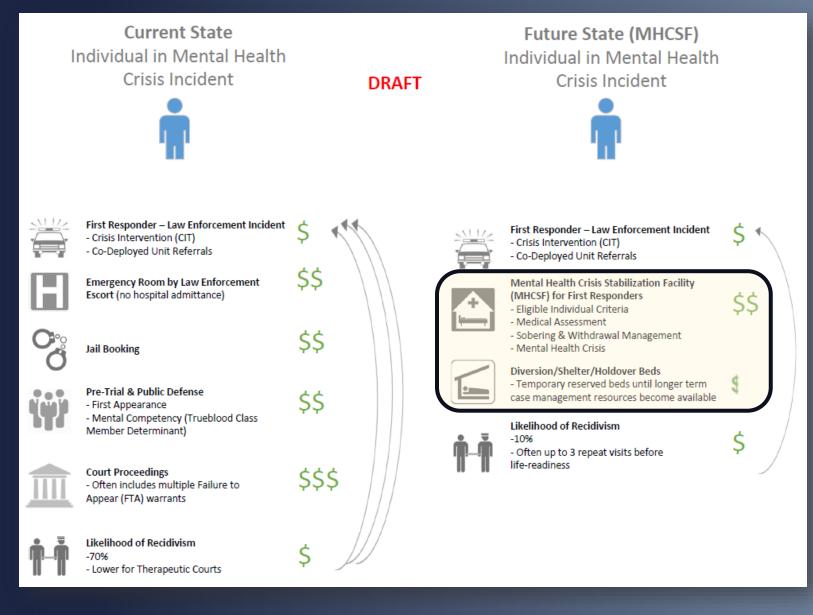
Project Sponsors

Regional Governance Workgroup Spokane County City of Spokane





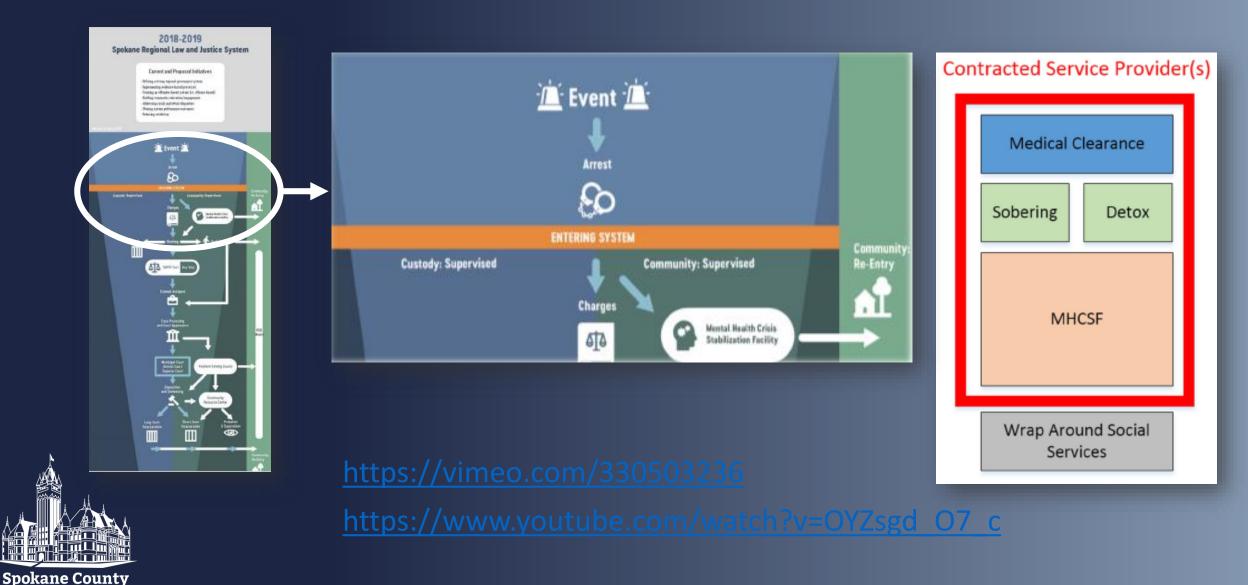
Seeing Our Regional Mental Health Reality





Mental Health Crisis Stabilization Facility Project

WASHINGTON



Booking/Intake Project - Jail Admission Times

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Hour	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Total
00:00-00:59	5.6%	6.0%	5.8%	5.6%	6.1%	7.2%	5.1%	4.7%	6.0%	5.3%	6.1%	5.5%	5.7%	00:00-00:59	5.7%	5.4%	5.2%	4.4%	4.8%	4.9%	6.6%	5.2%
01:00-01:59	6.0%	4.5%	3.6%	3.6%	4.0%	3.6%	5.2%	4.6%	4.5%	4.2%	5.5%	6.6%	4.7%	01:00-01:59	5.9%	4.2%	4.0%	3.9%	4.2%	3.9%	5.9%	4.5%
02:00-02:59	4.4%	3.9%	2.6%	4.0%	3.4%	2.8%	3.2%	3.5%	3.5%	3.6%	3.8%	5.3%	3.7%	02:00-02:59	5.0%	2.7%	3.0%	2.3%	3.6%	3.5%	5.5%	3.6%
03:00-03:59	4.1%	2.7%	3.7%	3.7%	2.9%	3.8%	3.2%	2.1%	3.4%	2.8%	3.5%	4.4%	3.4%									
04:00-04:59	2.6%	3.2%	3.6%	2.7%	1.8%	2.5%	2.2%	2.9%	2.7%	2.1%	2.8%	2.6%	2.6%	03:00-03:59	4.4%	3.1%	2.8%	3.5%	2.7%	2.8%	4.5%	3.3%
05:00-05:59	2.3%	1.5%	1.9%	2.4%	1.9%	1.8%	2.1%	1.9%	2.0%	2.0%	1.7%	1.9%	2.0%	04:00-04:59	3.8%	1.8%	2.1%	2.0%	2.0%	2.6%	4.1%	2.6%
06:00-06:59	1.7%	1.2%	0.9%	0.8%	1.1%	1.3%	1.1%	1.0%	1.1%	1.7%	0.9%	2.0%	1.2%	05:00-05:59	2.8%	1.5%	1.7%	1.3%	1.5%	1.7%	2.3%	1.8%
07:00-07:59	1.3%	1.4%	1.1%	1.5%	1.4%	1.4%	1.2%	1.9%	0.9%	0.7%	1.0%	1.2%	1.2%	06:00-06:59	1.8%	1.5%	0.8%	0.8%	1.0%	1.2%	1.2%	1.2%
08:00-08:59	2.4%	2.4%	2.7%	3.1%	3.3%	3.0%	3.9%	3.2%	2.4%	2.3%	3.0%	2.9%	2.9%	07:00-07:59	1.6%	0.9%	1.4%	1.4%	1.1%	1.1%	1.7%	1.3%
09:00-09:59	4.0%	3.7%	4.1%	4.6%	4.4%	4.4%	3.9%	4.4%	3.7%	4.1%	3.3%	2.8%	4.0%	08:00-08:59	2.5%	2.6%	3.0%	2.4%	1.6%	4.1%	2.5%	2.7%
10:00-10:59	4.5%	4.2%	4.8%	4.4%	4.2%	4.2%	4.3%	4.7%	4.9%	5.4%	5.1%	4.3%	4.6%	09:00-09:59	2.4%	3.5%	4.0%	3.5%	3.2%	6.4%	3.6%	3.9%
11:00-11:59	4.7%	3.7%	4.7%	3.6%	5.3%	4.7%	4.9%	5.7%	4.5%	5.1%	4.3%	4.4%	4.7%	10:00-10:59	3.6%	4.7%	4.3%	4.9%	4.3%	6.1%	3.5%	4.6%
12:00-12:59	4.2%	3.7%	4.2%	4.0%	4.4%	4.5%	4.6%	4.0%	5.7%	4.0%	4.3%	4.5%	4.3%	11:00-11:59	3.5%	5.0%	4.5%		4.4%	5.1%	3.8%	4.8%
13:00-13:59	4.5%	4.3%	4.7%	5.0%	6.4%	4.9%	4.5%	4.6%	5.0%	4.8%	4.5%	3.8%	4.7%					6.8%				
14:00-14:59	4.3%	6.6%	5.5%	5.1%	6.6%	6.6%	6.0%	6.7%	5.7%	6.5%	6.5%	5.8%	6.0%	12:00-12:59	4.1%	4.5%	4.5%	4.9%	3.9%	5.1%	3.7%	4.4%
15:00-15:59	6.2%	6.2%	5.7%	5.5%	6.0%	5.3%	5.4%	5.7%	5.4%	5.0%	6.8%	6.1%	5.8%	13:00-13:59	3.6%	5.2%	8.0%	4.4%	10.3%	5.6%	2.7%	5.9%
16:00-16:59	4.5%	5.2%	6.5%	4.5%	4.3%	4.3%	5.2%	5.7%	4.7%	5.0%	4.8%	3.2%	4.8%	14:00-14:59	3.7%	6.9%	9.8%	6.3%	11.4%	4.9%	3.7%	6.8%
17:00-17:59	3.8%	5.1%	5.4%	3.9%	2.9%	4.5%	4.5% 4.9%	4.4%	4.2% 5.0%	5.3%	4.5%	3.6%	4.3%	15:00-15:59	4.8%	6.5%	7.1%	7.8%	6.3%	5.0%	5.0%	6.1%
18:00-18:59 19:00-19:59	4.5% 3.7%	4.5% 4.9%	4.0%	4.5% 4.7%	5.1% 4.9%	3.3%	4.9%	4.8% 5.3%		4.1% 4.1%	3.2%	3.0%	4.3%	16:00-16:59	4.2%	5.2%	4.3%	8.8%	4.4%	5.4%	4.3%	5.3%
20:00-20:59	4.6%	4.5%	4.2%	4.7%	4.9%	4.3% 4.6%	5.0% 4.8%	4.1%	5.3% 5.2%	4.1%	3.9% 4.6%	5.0% 4.5%	4.6%	17:00-17:59	4.1%	4.9%	4.4%	5.8%	4.3%	4.2%	4.4%	4.6%
21:00-21:59	4.0%	4.7%	4.1%	5.5%	4.1%	5.6%	4.8%	4.3%	4.9%	5.4%	4.9%	4.5%	4.7%	18:00-18:59	4.4%	4.3%	3.7%	3.9%	4.0%	4.2%	4.5%	4.1%
22:00-22:59	6.4%	5.2%	5.3%	5.8%	4.9%	6.6%	4.7%	4.8%	4.6%	6.3%	5.8%	5.8%	5.5%	19:00-19:59	5.4%	5.5%	4.2%	3.8%	3.4%	5.0%	5.2%	4.6%
23:00-22:59	5.6%	6.6%	6.7%	6.2%	5.3%	4.8%	5.3%	4.0% 5.0%	5.0%	5.3%	5.3%	6.2%	5.6%									
Total	8.8%	7.7%	9.0%	8.3%	8.5%	7.7%	9.1%	8.7%	8.2%	8.2%	7.9%	8.0%	100.0%	20:00-20:59	5.8%	4.8%	4.1%	3.8%	4.0%	4.3%	4.6%	4.4%
Total	0.070	1.170	51070	0.370	0.370	1478	512/0	0.770	012/0	0.270	1.378	0.070	100.070	21:00-21:59	5.2%	4.4%	4.0%	3.5%	4.7%	4.2%	4.5%	4.3%
L.					D		tk							22:00-22:59	5.8%	5.5%	4.1%	4.5%	4.7%	3.9%	6.2%	4.9%

23:00-23:59

Total

5.8%

12.0%

5.3%

12.8%



By Month

By Day of Week

5.4%

15.9%

4.9%

15.0%

4.2%

15.7%

4.8%

16.0%

5.2%

100.0%

6.0%

12.5%

Big Regional Successes Through Teamwork

The Journal's View: West Plains PDA is working in its mission to attract jobs

Staff Report May 9th, 2019

🖪 Share < 0 🔰 Tweet < 0 in Share < 0 👰 Pin < 0 🖂 Email < 0 | 🚔 Print

The recent news that California-based Mullen Technologies Inc. intends to locate its manufacturing plant on the West Plains highlights the effectiveness of the West Plains-Airport Area Public Development Authority as the catalyst to attract potentially thousands of strong-wage jobs to the Spokane area.

In less than two years since it was first formed via an unusual revenue-sharing agreement between the city of Spokane, Spokane County, and Spokane International Airport, the PDA has had a hand in successfully recruiting several major developments. It also has sparked construction of infrastructure projects designed to attract more employers.

The PDA agreement fosters joint development to benefit all three member jurisdictions and avoids internal competition for projects that will benefit the greater Spokane area. That cooperation is key to accomplishments that the PDA can already boast, says Todd Coleman, the agency's executive director.



WASHINGTON From Site Selection magazine, November 2018. SHARE THIS ON SOCIAL MEDIA Vivort State: The Share



Public Development Authority Boosts Spokane Area's Prospects

Teamwork triggers a big win and big hopes for the future.





FOR IMMEDIATE RELEASE

County and City Officials Work Towards Next Phase of Development for Mental Health Crisis Stabilization Facility

SPOKANE COUNTY, August 21, 2019 - Continuing in the spirit of unprecedented collaboration, as seen in the Spokane EnVision Center which has gained National attention, Spokane County, City of Spokane, City of Spokane Valley, Spokane Regional Law and Justice Council (SRLJC) and Spokane Region for Integrated Manage Care are working towards the next phase in developing a Mental Health Crisis Stabilization Facility.

With over 5 million dollars in collective investment from the State, the facility is designated for law enforcement agencies (with the ultimate goal of expanding to other Public Safety First Responders) as an alternative to jail for individuals struggling with mental health or substance use disorders and facing eligible charges.

Old Rivalries Buried

Teamwork played a decisive role in attracting Amazon to Spokane. In establishing the PDA last fall, the City of Spokane and Spokane County set aside years of rivalry that officials blame for stunting the airport area's growth. The PDA is a zone encompassing the 6,000-acre (2,428-hectare) airport and a little more than 3,000 additional acres (1,214 hectares) of county and city land.

"For a long time," says Spokane County Commissioner Al French, "the city and county competed against each other. Where the business was located determined where tax revenues were going, and that battle for revenues, to be able to support our budgets, led to this competitive nature."



Spokane Regional Law and Justice Reforms — Success Through Teamwork!

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"Courage, Connection, Community – Getting Better Together"